

KARRINGTON TURNER

M O D E L

PROFESSIONAL SUMMARY

Dynamic Lead Hostess with a proven track record in team management and customer service excellence. At Quotes Willowbrook, I spearheaded hostess training, enhancing restaurant operations and guest satisfaction. Skilled in policy enforcement and problem-solving, I excel in creating positive customer experiences. My strong leadership and interpersonal skills drive success in high-pressure environments. Hardworking, highly motivated professional eager to lend combined knowledge and skills to enhance business performance. Operates well in both individual and team capacities, leveraging seasoned work ethic to quickly adapt to different processes and drive company objectives. Resourceful and results-driven with a passion for growth and efficiency to meet company needs and increase service value.

SKILLS

- Food safety awareness
- Cross-functional collaboration
- Problem solving
- Decision making
- Exceptional communication
- Adaptability
- Time management
- Active listening
- Phone etiquette
- Policy enforcement
- Positive attitude
- Team management
- Customer service excellence
- Attention to detail
- Interpersonal skills
- Strong leadership
- Social media savvy
- Guest relations

EXPERIENCE

Lead Hostess

FEB 2023 - PRESENT | Quotes Willowbrook, Houston, Texas

- Assisted in training new hostesses on restaurant operations, policies and procedures.
- Performed opening and closing duties such as restocking supplies, cleaning the front desk area.
- Demonstrated strong leadership skills by delegating tasks to other hostesses and providing feedback when needed.
- Identified potential problems within the restaurant in order to proactively prevent them from occurring.
- Maintained a professional demeanor while interacting with customers and resolving any conflicts that arose.

Hostess

AUG 2023 - PRESENT | Quotes Willowbrook, Houston, Texas

CONTACT

- ☎ (620) 870-2587
- ✉ karrington.turner0@gmail.com
- 📍 Spring, Texas 77388

- Answered phone calls to take reservations and address guest questions and concerns.
- Demonstrated flexibility by helping out in other departments as needed.
- Assisted in seating guests and managing the wait list.
- Communicated clearly with servers regarding guest needs or requests.
- Maintained clean and neat workplace and dining room area.
- Escorted guests to proper tables or offered open seating options in bar and patio areas.
- Presented positive first impression of establishment's high standards by delivering exceptional service.
- Helped bus tables and ran food to patrons during high-volume periods.

Brand Ambassador

MAR 2023 - PRESENT | Julia Valler Staffing Agency, Houston, Texas

- Interacted with customers to gather feedback and promote brand awareness.
- Provided excellent customer service during in-store promotions, resolving any issues or complaints quickly and professionally.
- Delivered exceptional customer service to provide positive experience throughout sales process.
- Promoted new products and services to potential customers through direct conversations and demonstrations
- Demonstrated superior communication abilities while interacting with customers to promote products and services.
- Represented the company's brand at industry events, expos, and trade shows
- Engaged with customers at special events and on social media, discussing brand and trends.

Model

MAR 2023 - PRESENT | Neal Hamil Talent Agency, Houston, Texas

- Maintained a positive attitude and excellent work ethic while interacting with clients, photographers, and other models.
- Worked with hair and makeup artists to prepare for photoshoots or runway shows.
- Possessed excellent communication skills when interacting with clients, photographers and stylists.
- Demonstrated an ability to quickly learn new concepts and poses to fit the needs of the project.
- Built relationships with clients, designers, and other models on set.
- Displayed confidence in front of the camera while working long hours on set without compromising performance quality.
- Ensured that makeup, hair and wardrobe were properly maintained throughout shoots.
- Adapted to different types of clothing styles with ease.
- Engaged in fittings and adjustments for tailored-to-fit clothing.
- Developed a strong understanding of fashion trends, makeup and hair styling techniques.
- Adjusted facial expressions according to photographer's requests during photo sessions.
- Communicated effectively with directors and producers regarding scheduling conflicts or changes in direction during shoots.
- Worked collaboratively with creative teams to ensure all shots were captured accurately.
- Exhibited professionalism when dealing with difficult situations on set such as weather changes or delays due to technical difficulties.
- Developed a versatile portfolio of modeling work that showcased a range of styles and looks.
- Demonstrated professional poise and grace while on set during photo shoots and video shoots.
- Mastered runway walking techniques and etiquette.
- Researched upcoming projects prior to arriving on set for better preparation.

EDUCATION

Associate in Arts (A.A.) in Liberal Arts

MAY 2020 | Coffeyville Community College

- *Extracurricular Activities*
 - Track & Field Team

LANGUAGES

- **ASL**
Advanced

ADDITIONAL INFORMATION

Previous modeling classes & experience from John Casablancas, Barbizon